

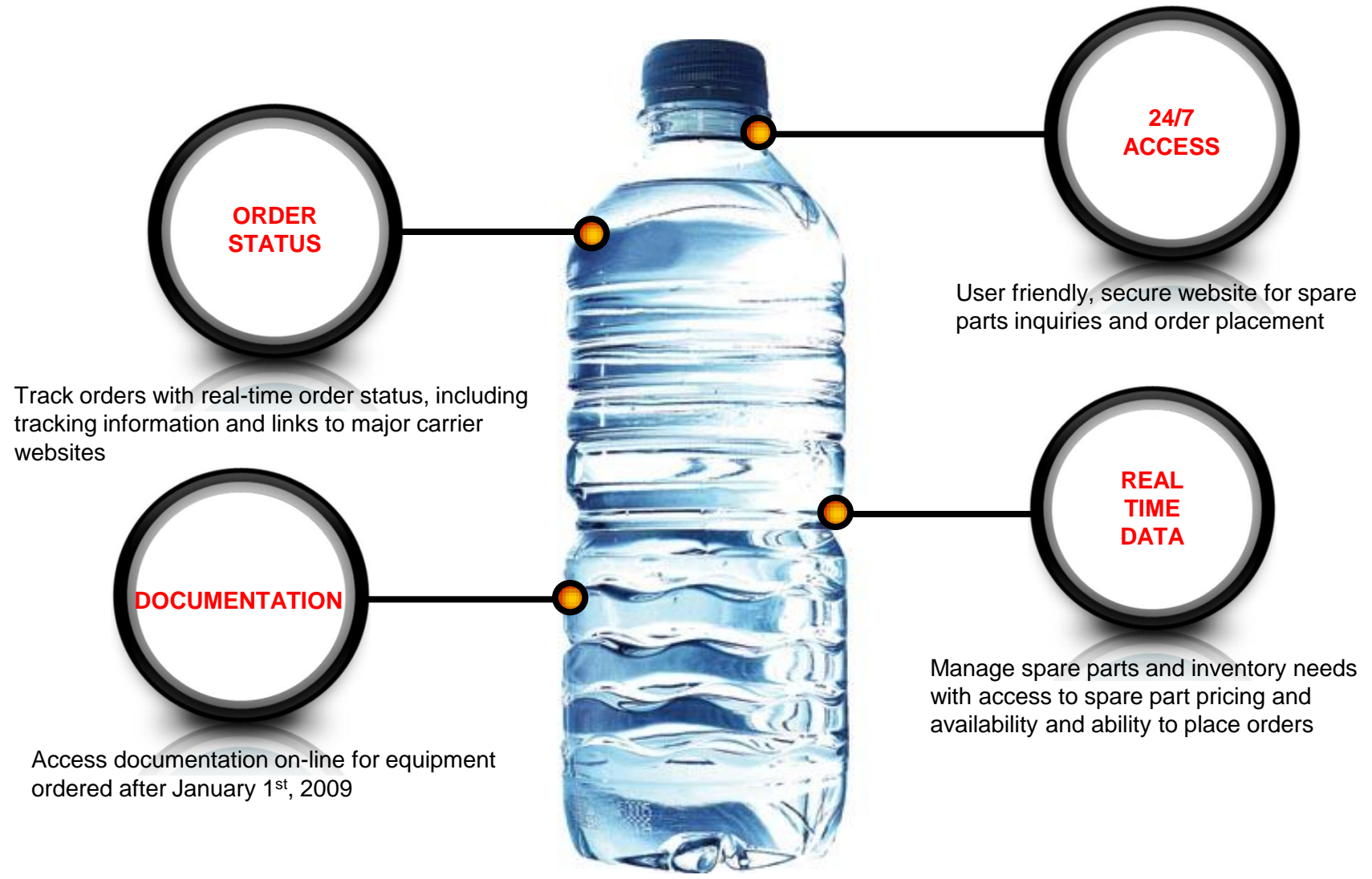
Husky Spare Parts Website On-Line Ordering Overview



HUSKY

Keeping our customers in the lead

How Husky Injection Molding Spare Parts Website Can Help





Visit
www.huskyparts.com
for fast and convenient
on-line ordering





LIFE CYCLE SERVICES

MANUFACTURING ADVISORY SERVICES

SERVICE PARTS

SOFTWARE PRODUCTS

PRODUCT UPGRADES

TECHNICAL TRAINING

HOME | SERVICES | **SERVICE PARTS**

Service Parts

Husky offers one-stop shopping of OEM certified components that are delivered with speed

Husky guarantees the reliability and performance of our spare parts, which are all backed by a six-month warranty. Our global spare parts centers ensure we meet our customers' purchasing and warranty requirements at any time, from anywhere:

- Dedicated sales and support teams
- Around-the-clock parts ordering
- 24-hour shipping of available parts
- Eight strategic global locations: Luxembourg, Moscow, Buffalo, Brazil, Mexico, Japan, Singapore, Shanghai

To help avoid unnecessary downtime, Husky also offers customized parts packages that allow customers to stock minimal quantities of key components.

New! **Click here to order parts** through our online parts catalog.

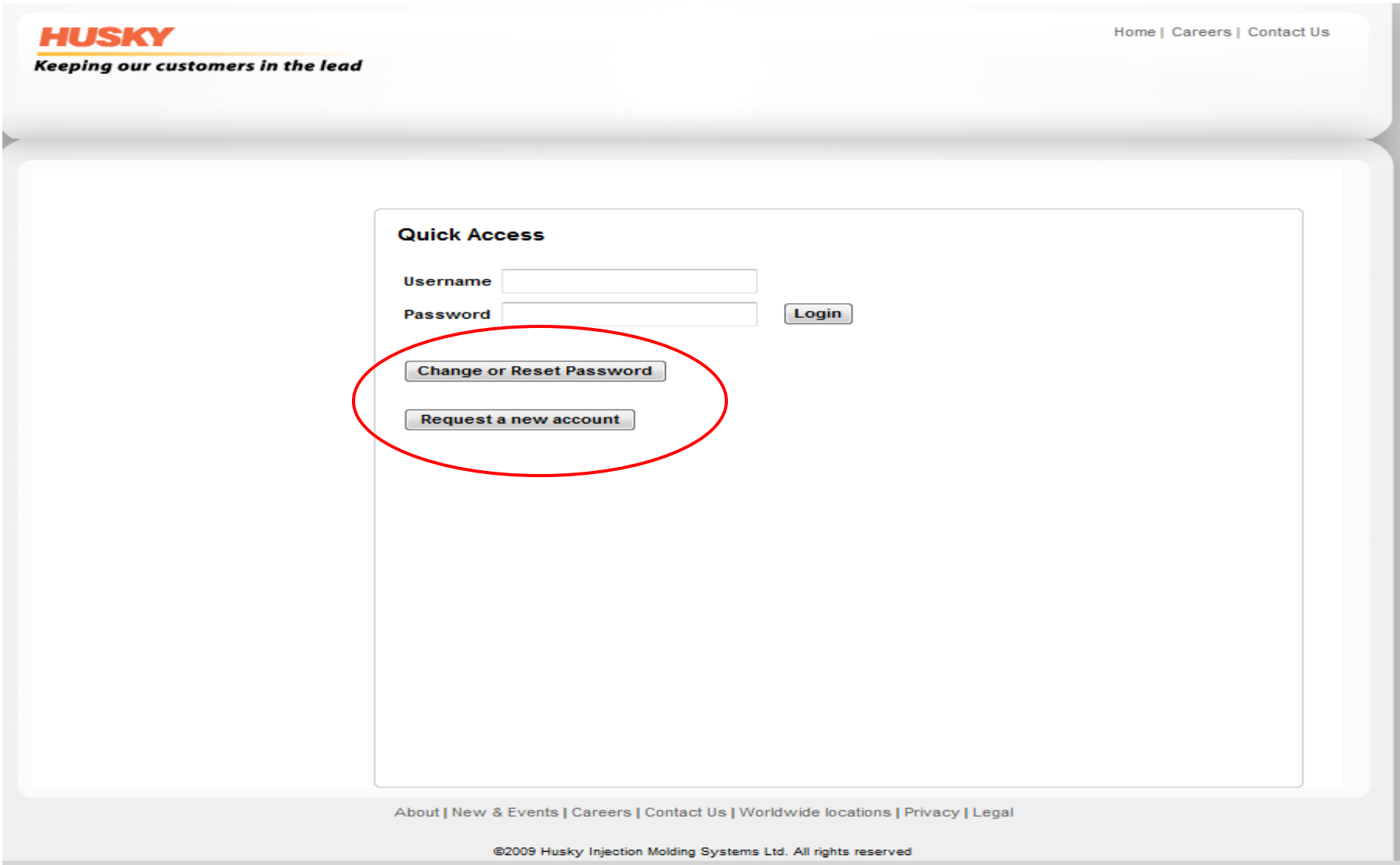
HOW CAN WE HELP?

Systems Information
Hot Runner Products
Order Service Parts
Career Opportunities
Find a Document
24/7 Service and Support
Facts on PET website

CONTACT US

Contact Sales
or call:
+1 905-951-5000

Login Page



On the Login page for the Husky Injection Molding Systems spare parts website you can request a new account or reset your password.

Requesting a New Account



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[Home](#) | [Careers](#) | [Contact Us](#)

Request New Account

First Name	<input type="text"/>
Last Name	<input type="text"/>
Company	<input type="text"/>
Address	<input type="text"/>
City	<input type="text"/>
State / Province	<input type="text"/>
ZIP / Postal Code	<input type="text"/>
Country	<input type="text"/>
Phone	<input type="text"/>
Fax	<input type="text"/>
Email	<input type="text"/>

*** To be eligible for an internet account, you must own Husky equipment. ***
*** Husky can only setup new users who have direct company email addresses. Yahoo, Hotmail, etc. cannot be accepted ***

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Complete this form to set up a new account. All account holders must own Husky Equipment & have a company email address.

Resetting a Password

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Reset Password

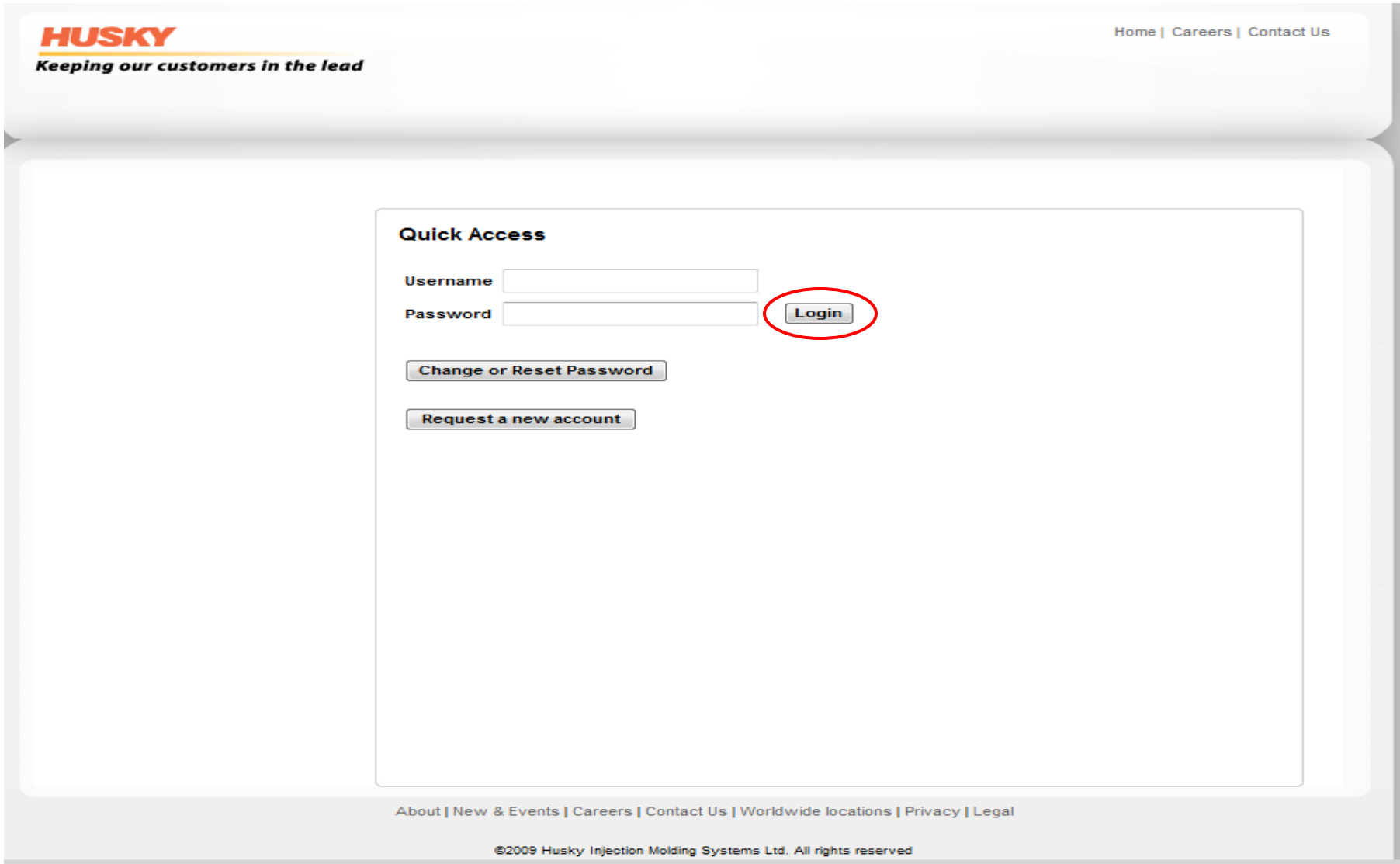
Username

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If you have forgotten or want to change your password, submit your user name and a new password will be sent to the email on the account.

Logging In



Login to the Husky Parts website with your username and password provided during registration and click “Login”.

Welcome Page



Keeping our customers in the lead

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WELCOME

- OUR ACCOUNT INFORMATION
- FIND ORIGINAL HUSKY PARTS
- OUR ORDERS
- QUOTE OR ORDER HUSKY PARTS
- OUR HUSKY EQUIPMENT
- HELP

Current Open Orders (0)

Shipments Since Last Sign-On (0)

For machine down situation, please contact your local Spare Parts Center

[Click here for an overview of the Husky Parts Website](#)

Your Shipping Location

WEB CUSTOMER
55 AMHERST VILLA ROAD
BUFFALO, 14225
US

[Change](#)

Your Customer #
99999

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From the "Welcome" page you can navigate to all other pages with in the parts website and change your shipping location. You can also review an overview of the website and how it works.

Welcome Page cont'd

The screenshot shows the Husky website's welcome page. The top navigation bar includes the Husky logo and the tagline "Keeping our customers in the lead", along with links for Home, Careers, Contact Us, and Logout. A left sidebar menu lists navigation options: WELCOME, OUR ACCOUNT INFORMATION, FIND ORIGINAL HUSKY PARTS, OUR ORDERS, QUOTE OR ORDER HUSKY PARTS, OUR HUSKY EQUIPMENT, and HELP. The main content area displays "Current Open Orders (0)" and "Shipments Since Last Sign-On (0)", both circled in red. Below these, there is a message about contacting a local Spare Parts Center and a link for a website overview. A "Your Shipping Location" section, also circled in red, shows the address: WEB CUSTOMER, 55 AMHERST VILLA ROAD, BUFFALO, 14225 US, with a "Change" button. Below this is the "Your Customer # 99999". The footer contains links for About, New & Events, Careers, Contact Us, Worldwide locations, Privacy, and Legal, and a copyright notice for 2009 Husky Injection Molding Systems Ltd.

HUSKY
Keeping our customers in the lead

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WELCOME

OUR ACCOUNT INFORMATION

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Your Shipping Location

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Change

Your Customer #
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Current Open Orders (0)

Shipments Since Last Sign-On (0)

For machine down situation, please contact your local Spare Parts Center

[Click here for an overview of the Husky Parts Website](#)

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On the "Welcome" page you will find your current open orders and those shipped for your shipping location. Click on "Shipments Since Last Sign-On" to find items shipped and their tracking numbers.

Machine Down or Rush Situation

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- OUR HUSKY EQUIPMENT
- HELP

Your Shipping Location

WEB CUSTOMER
55 AMHERST VILLA ROAD
BUFFALO, 14225
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[Change](#)

Your Customer #
99999

Current Open Orders (0)

Shipments Since Last Sign-On (0)

For machine down situation, please contact your local Spare Parts Center

[Click here for an overview of the Husky Parts Website](#)

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For a machine down or rush situation, please call your local Spare Parts Centre so that we can work with you to get your machine working as soon as possible.

Account Information

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[REQUEST HELP](#)
Your Shipping Location

 WEB CUSTOMER
 123 ANY STREET
 BUFFALO, 14225
 US

Change

Your Customer #
 99999

Account Information

	Open A/R
0-30 days	0.00 USD
31-60 days	0.00 USD
61-90 days	0.00 USD
90+ days	0.00 USD
Total Balance	0.00 USD
On Order	28082.19 USD
Terms	NET 30 DAYS

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“Our Account Information” provides the latest information on open orders and account balances.

Searching for Parts

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123 ANY STREET
BUFFALO, 14225
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Change

Your Customer #
99999

Husky Part Number

Husky Part Desc

Husky Part Type

- Absorber
- Accessories
- Accumulator
- Actuator
- Adapter Plates
- Adapters

Go

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“Find Original Husky Parts” allows you to search for Husky part numbers using a part description or part type.

Open Orders and Shipped Orders

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123 ANY STREET
BUFFALO, 14225
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Your Customer #
99999

Current Open Orders (7)

Shipments Since Last Sign-On (0)

Enter search criteria into one of the two areas below:

Orders ▾
Husky Order/Quote Number **Go**

Orders ▾
Date Between  and 
Your PO:
Contains Part No: **Go**

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Select "Our Orders" to search for existing quotes or orders or view all open orders and shipments.

Reviewing Order Status

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REQUEST HELP

Your Shipping Location

 WEB CUSTOMER
 123 ANY STREET
 BUFFALO, 14225
 US

Change

 Your Customer #
 99999

Your P.O.	Husky Order	Scheduled Ship Date
12345	202002982	2010-03-09
ABCD	202002983	2010-03-15
5432	202002984	2010-03-30
dcba	202002985	2010-03-10
999999	202002989	2010-03-15
123456789	202003127	2010-07-03
PO1234	202003133	2010-10-08

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Select "Current Open Orders" to review order status and select specific sales orders to view details.

Reviewing an Order

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[REQUEST HELP](#)
Your Shipping Location

 WEB CUSTOMER
 123 ANY STREET
 BUFFALO, 14225
 US

Change

Your Customer #
 99999

Order: 202002982

(Printer friendly version)

Bill To:	WEB CUSTOMER 123 ANY STREET BUFFALO, NY 14225 UNITED STATES	Ship To:	WEB CUSTOMER 123 ANY STREET BUFFALO, NY 14225 UNITED STATES
-----------------	--	-----------------	--

Husky Office	Buffalo SP Sales	Terms	NET 30 DAYS
Ship Via	Fedex N.A.	Est Ship Date	2010-03-09
Entered	2010-03-08	Ship Collect	<input type="checkbox"/>
PO	12345	View Notes	

Line	Part	Description	Order Qty	Del. Qty	Ship Date	Tracking	Back Order	UOM	Price	Disc.	Extended	Curr.	Status
1	2221327	NOZZLE TIP INSULATOR	144.00	144.00	2010-03-10	1234567890	0.00	EA	25.00	3%	3492.00	USD	Shipped
2	536481	Piston Seal (EX) DOUBLE DELTA	144.00	144.00	2010-03-10	1234567890	0.00	EA	4.00	3%	558.72	USD	Shipped
3	536481	Piston Seal (EX) DOUBLE DELTA	1.00	1.00	2010-03-10	1234567890	0.00	EA	4.00	3%	3.88	USD	Shipped
4	533561	Cam Lock Adapter, 2"CamMx2"NPTM	1.00	0.00			0.00	EA	20.00	3%	19.40	USD	Ordered
5	FREIGHT1	Freight	1.00	1.00	2010-03-10	1234567890	0.00	EA	20.00		20.00	USD	Shipped
Capture Image Print Screen													
Subtotal												4094.00 USD	
Taxes												0.00 USD	
Total												4094.00 USD	

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View details of your order, see items that have shipped and those remaining to ship. Find the tracking numbers for shipped parts and click on tracking number to access carrier website for status.

Changing Ship to Location

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REQUEST HUSKY PARTS

Order: 202002989 (Printer friendly version)

Bill To: WEB CUSTOMER
123 ANY STREET
BUFFALO, NY 14225

Ship To: WEB CUSTOMER
123 ANY STREET
BUFFALO, NY 14225

Choose Your Location:

Name	Address	City	State	Postal/ZIP	Country
WEB CUSTOMER	123 ANY STREET	BUFFALO	NY	14225	US
WEB CUSTOMER	456 ANOTHER STREET	BUFFALO	NY	14225	US

Your Shipping Address

WEB CUSTOMER
123 ANY STREET
BUFFALO, NY 14225

Your Customer #
99999

Status
Ordered

558.72 USD
Taxes 0.00 USD
Total 558.72 USD

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Change shipping locations, requires separate request to be set-up with multiple shipping locations and must be all linked to the same billing location

Ordering Husky Parts

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[HELP](#)

Your Shipping Location

WEB CUSTOMER
55 AMHERST VILLA ROAD
BUFFALO, 14225
US

Your Customer #
99999

Shopping Basket

For machine down situation, please contact your local Spare Parts Center

Basket Type

Your PO

Shipping Constraint

Requested Ship Date


Carrier

Ship Collect

Service Level

Complete the fields below to add a part to your basket.

Part Number

or

Quantity

Order Lines
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On "Order Husky Parts" you can create a quote or place an order.

Creating a Quote

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[REQUEST HELP](#)

Your Shipping Location

 WEB CUSTOMER
 123 ANY STREET
 BUFFALO, 14225
 US

 Your Customer #
 99999

Shopping Basket

For machine down situation, please contact your local Spare Parts Center

Basket Type

Your PO

Shipping Constraint

Requested Ship Date



Carrier

Ship Collect

Service Level

Complete the fields below to add a part to your basket.

Part Number

Quantity

or

Order Lines

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For a Quote, select "Quote" and then enter your Part Number and Quantity and select "Add Part". If you do not know your part number select "Find Parts" to search by part name or description.

Creating a Quote

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Your Customer #
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Shopping Basket

For machine down situation, please contact your local Spare Parts Center

Basket Type

Your PO

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Service Level

[Add Notes/Shipping Terms](#)

[Update Header](#)

Complete the fields below to add a part to your basket.

Part Number

Quantity

[Add Part](#) or [Find Parts](#)

[Continue to Add Parts](#)

Order Lines

Line	Part	Order Qty	UOM	Price	Amount	Curr.	Orig. Item	Qty Avail.	Date of Availability *	
1	2221327	3.00	EA	27.50	82.50	USD		9786.00	On hand	Remove

Description: NOZZLE TIP INSULATOR

[Submit Basket](#)

Your order will be processed by the next business day
*Date of availability is the earliest date the parts you requested will be available. Your part will be shipped on the next available business day.

For each part added to a quote you will see the price and the quantity available for order. If a part is not in stock, you will see the next available date for the part to ship. You can remove a part if you do not want to include in your quote. Once you have completed the quote, select "Submit Basket".

Creating a Quote

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Your Customer #
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Shopping Basket

For machine down situation, please contact your local Spare Parts Center

Basket Type

Your PO

Shipping Constraint

Requested Ship Date

Carrier

Ship Collect

Service Level

[Add Notes/Shipping Terms](#)

[Update Header](#)

Complete the fields below to add a part to your basket.

Part Number [Add Part](#) or [Find Parts](#)

Quantity

Order Lines

Line	Part	Order Qty	UOM	Price	Amount	Curr.	Orig. Item	Qty Avail.	Date of Availability *
1	2199901	50.00	EA	1225.75	61287.50	USD		0.00	--- Request availability

Description: Barrel Cover

[Remove](#)

[Submit Basket](#)

Your order will be processed by the next business day
*Date of availability is the earliest date the parts you requested will be available. Your part will be shipped on the next available business day.

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If a part is not in stock and the availability date is not available, you can request a follow up from our Spare Parts Order Desk by clicking on the “Request Availability” link.

Creating a Quote

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Your Customer #
99999

Spare Parts Centre: Spare Parts Canada & United States

Requester

Name: 99999100

Email: kbrandau@husky.ca

Phone:

Details

Subject: Parts Availability Request

Parts: 2199901

Notes:

[Submit](#)

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On the Request Availability screen, select the Spare Parts Order Desk for your region, enter your contact information and a message. Select "Submit" and some one from our Order Desk will contact you.

Copying a Quote to an Order

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Your Shipping Location

 WEB CUSTOMER
 123 ANY STREET
 BUFFALO, 14225
 US

 Your Customer #
 99999

Quote: 200000232

(Printer friendly version)

Bill To:	WEB CUSTOMER 123 ANY STREET BUFFALO, NY 14225 UNITED STATES	Ship To:	WEB CUSTOMER 123 ANY STREET BUFFALO, NY 14225 UNITED STATES
-----------------	--	-----------------	--

Husky Office	Buffalo SP Sales	Terms	
Ship Via		Shipped	
Entered	2010-03-14	Requested Est Delivery	2010-03-14
PO			<input type="button" value="View Notes"/>

Line	Part	Description	Order Qty	UOM	Price	Extended	Curr.
1	536481	Piston Seal (EX) DOUBLE DELTA	144.00	EA	4.00	558.72	USD
						Subtotal	558.72 USD
						Taxes	0.00 USD
						Total	558.72 USD

** Call your local Parts Center to convert an existing quote to an order

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Once you click "Submit Basket", a quote is generated and this quote can be printed. A quote number is generated for future reference. The quote can also be used at a future date to place and order using "Copy Quote to Order".

Copying a Quote to an Order cont'd

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Your Customer #
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Shopping Basket

For machine down situation, please contact your local Spare Parts Center

Basket Type

Your PO

Shipping Constraint

Requested Ship Date

Carrier

Ship Collect

Service Level

[Add Notes/Shipping Terms](#)

[Update Header](#)

Complete the fields below to add a part to your basket.

Part Number

Quantity

[Add Part](#) or [Find Parts](#)

Order Lines

Line	Part	Order Qty	UOM	Price	Amount	Curr.	Orig. Item	Qty Avail.	Date of Availability *
1	2199901	50.00	EA	1225.75	61287.50	USD		0.00	--- Request availability

Description: Barrel Cover

[Remove](#)

[Submit Basket](#)

When converting a quote to an order, you will be taken to the "Shopping Basket" screen to complete the shipping details. Once complete select "Submit Basket".

Placing an Order

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Your Customer #
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Shopping Basket

For machine down situation, please contact your local Spare Parts Center

Basket Type Order ▼

Your PO

Shipping Constraint Ship Line Complete ▼

Requested Ship Date

Carrier DHL EXPRESS ASIA ▼

Ship Collect

Service Level Worldwide Priority ▼

[Add Notes/Shipping Terms](#)

[Update Header](#)

Complete the fields below to add a part to your basket.

Part Number [Add Part](#) or [Find Parts](#)

Quantity

Order Lines

Line	Part	Order Qty	UOM	Price	Amount	Curr.	Orig. Item	Qty Avail.	Date of Availability *
1	2199901	50.00	EA	1225.75	61287.50	USD		0.00	--- Request availability
Description: Barrel Cover									

[Remove](#)

[Submit Basket](#)

To place an order select “Order”, enter your PO number and complete shipping details.

Entering Shipping Details in an Order

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[Change](#)

Your Customer #
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Shopping Basket

For machine down situation, please contact your local Spare Parts Center

Basket Type Order ▾

Your PO

Shipping Constraint Ship Line Complete ▾

Requested Ship Date

Carrier DHL EXPRESS ASIA ▾

Ship Collect

Service Level Worldwide Priority ▾

[Add Notes/Shipping Terms](#)

[Update Header](#)

Complete the fields below to add a part to your basket.

Part Number [Add Part](#) or [Find Parts](#)

Quantity

Order Lines

Line	Part	Order Qty	UOM	Price	Amount	Curr.	Orig. Item	Qty Avail.	Date of Availability *	
1	2199901	50.00	EA	1225.75	61287.50	USD		0.00	--- Request availability	Remove
Description: Barrel Cover										

[Submit Basket](#)

To complete the shipping details, the following fields must be completed:

- Shipping Constraint: Select how you want the order to ship (partial or full)
- Carrier: Select carrier
- Requested Ship Date: Select the date you require the goods to ship
- Service level: Select the service level you want from the carrier

Submitting an Order

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QUOTE OR ORDER HUSKY PARTS

OUR HUSKY EQUIPMENT

HELP

Your Shipping Location

WEB CUSTOMER
55 AMHERST VILLA ROAD
BUFFALO, 14225
US

[Change](#)

Your Customer #
99999

Shopping Basket

For machine down situation, please contact your local Spare Parts Center

Basket Type

Your PO

Shipping Constraint

Requested Ship Date

Carrier

Ship Collect

Service Level

Select Add Notes/Shipping Terms to additional information to your order to to note International Shipping terms. Notes print on the order acknowledgement, pick slip, packing list and invoice.

[Add Notes/Shipping Terms](#)

[Update Header](#)

Complete the fields below to add a part to your basket.

Part Number

Quantity

or

[Add Part](#)

[Find Parts](#)

Line	Part	Order Qty	UOM	Price	Amount	Curr.	Orig. Item	Qty Avail.	Date of Availability *	
1	2199901	50.00	EA	1225.75	61287.50	USD		0.00	--- Request availability	Remove
Description: Barrel Cover										

[Submit Basket](#)

Enter the required parts and quantity and select "Add Part". Once your order is complete, select "Submit Basket".

Replaced Parts

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OUR ORDERS

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OUR HUSKY EQUIPMENT

REQUEST HELP

Your Shipping Location

WEB CUSTOMER
123 ANY STREET
BUFFALO, 14225
US

Your Customer #
99999

Shopping Basket

For machine down situation, please contact your local Spare Parts Center

Basket Type	Order		
Your PO	PO12345		
Shipping Constraint	Ship Line Complete		
Requested Ship Date	2010-10-28		
Carrier	DHL N.A.		
Ship Collect	<input type="checkbox"/>		
Service Level	Ground		

Complete the fields below to add a part to your basket.

Part Number	<input type="text"/>		<input type="button" value="Add Part"/>
Quantity	<input type="text"/>	or	<input type="button" value="Find Parts"/>

Order Lines	Line	Part	Order Qty	UOM	Price	Amount	Curr.	Orig. Item	Qty Avail.	
	1	536481	1.00	EA	3.88	3.88	USD	3593594	84387.00	<input type="button" value="Remove"/>
Description: Piston Seal (EX) DOUBLE DELTA Cross Ref Part: ABC-123										

Part has been replaced. The following Husky Part Number has been added to your order: 536481

Part 536481 has accessories. To view accessories, click [here](#)

Occasionally parts are replaced with more current items. If you order a part that has been replaced, your order will automatically include the more current part.

Ordering Parts with Accessories

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123 ANY STREET
BUFFALO, 14225
US

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99999

Shopping Basket

For machine down situation, please contact your local Spare Parts Center

Basket Type

Your PO

Shipping Constraint

Requested Ship Date

Carrier

Ship Collect

Service Level

Complete the fields below to add a part to your basket.

Part Number or

Quantity

Order Lines

Line	Part	Order Qty	UOM	Price	Amount	Curr.	Orig. Item	Qty Avail.	
1	536481	1.00	EA	3.88	3.88	USD	3593594	84387.00	<input type="button" value="Remove"/>
Description: Piston Seal (EX) DOUBLE DELTA Cross Ref Part: ABC-123									

Part has been replaced. The following Husky Part Number has been added to your order: 536481
 Part 536481 has accessories. To view accessories, click [here](#)

Some parts have accessories. To view accessories, click on the message.

Ordering Accessories

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 WEB CUSTOMER
 123 ANY STREET
 BUFFALO, 14225
 US

 Your Customer #
 99999

Part 536481
Cross Reference Part ABC-123
Description Piston Seal (EX) DOUBLE DELTA
Quantity Available 84387.00
Your Price 3.88 USD after 3% discount
Unit EA
Add Quantity To Cart

	Part	Description	Qty To Add	Qty Avail.	Price	Replaced By
Additional Parts	3334413	EX Seal Installation Tool Cross Ref. Part: 536481	<input type="text" value="0"/>	0.00	97.00	
	533561	Cam Lock Adapter, 2" Cam Mx 2" NPTM	<input type="text" value="0"/>	0.00	19.40	

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Select your accessories and click "Add Part(s)".

Order Confirmation

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 WEB CUSTOMER
 123 ANY STREET
 BUFFALO, 14225
 US

[Change](#)

 Your Customer #
 99999

Order: 202003147

(Printer friendly version)

Bill To:

 WEB CUSTOMER

 123 ANY STREET
 BUFFALO, NY 14225
 UNITED STATES

Ship To:

 WEB CUSTOMER

 123 ANY STREET
 BUFFALO, NY 14225
 UNITED STATES

Husky Office

Buffalo SP Sales

Ship Via

DHL N.A.

Entered

2010-10-26

PO

PO12345

Terms

NET 30 DAYS

Est Ship Date

2010-10-28

Ship Collect

[View Notes](#)

Line	Part	Order Qty	Del. Qty	Ship Date	Back Order	UOM	Price	Disc.	Extended	Curr.	Status
1	2221327	3.00	0.00		0.00	EA	25.00	3%	72.75	USD	Ordered
	Description: NOZZLE TIP INSULATOR										
2	656598	1.00	0.00		0.00	EA	8700.00	3%	8439.00	USD	Ordered
	Description: Hydraulic Motor Cross Ref. Part: T25										

Subtotal	8511.75 USD
Taxes	0.00 USD
Total	8511.75 USD

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Once you "Submit Basket", your order is placed and you can print a copy of your order for your records. You will receive an order confirmation via email to the email address provided for setting up your account.

Equipment Documentation



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No equipment found.

Your Shipping Location

WEB CUSTOMER
123 ANY STREET
BUFFALO, 14226
US

[Change](#)

Your Customer #
99999

Ability to see documentation linked to your specific machines

Requesting Help

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Click here for an overview of the Husky Parts Website

If you require assistance, please fill out this form and someone will contact you shortly

Subject

Details

Submit

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On the “Request Help” page you can submit any questions regarding the Husky Spare Parts website. For questions related to your order, please contact your local Spare Parts Centre. There is also an overview of the website.

Husky Spare Parts Website On-Line Ordering

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